

# IMPORTANT INFORMATION

Effective: 5 December 2010

## TRANSPERTH INFORMATION

### Transperth Website

[www.transperth.wa.gov.au](http://www.transperth.wa.gov.au)

### Transperth InfoLine

13 62 13

### TTY (for hearing impaired)

9428 1999

### National Relay Service (NRS)

Customers who are deaf or have a hearing or speech impairment can call through the NRS. TTY service users call 133 667 and ask for 13 62 13. Speak and Listen users call 1300 555 727 and ask for 13 62 13.

### CommentLine

#### (for suggestions or feedback)

13 16 08

### Email

[enquiries@transperth.wa.gov.au](mailto:enquiries@transperth.wa.gov.au)

### TravelEasy

Register with TravelEasy, Transperth's email update service at [www.transperth.wa.gov.au](http://www.transperth.wa.gov.au)

### Translating and Interpreting Service

If you require an interpreter to help you access information about Transperth services, please call the Translating and Interpreting Service on 13 14 50 and ask to be connected to 13 62 13 for service information or 13 16 08 for comments or suggestions about Transperth services.

### SMS

Text your stop number to 13 62 13 and find out when your next service is due. For service providers other than Telstra, Optus and Virgin use 0429 33 22 11.

### 136213.mobi

Access timetables, Transperth news and SmartRider balances via your WAP enabled mobile.

## Platforms 6 and 7 are temporarily closing down.

From 5 December to mid 2011, Platforms 6 and 7 will be closed for upgrades.

During this time, Fremantle Line services will move from Platform 7 to Platform 8. Armadale C# pattern services, leaving from Platform 6, will also relocate west, next to Platform 8.

While work is underway there will be no access to Fremantle and Armadale C# pattern services from the Eastern Concourse. Passengers can access these services via the existing wooden footbridge from Platform 5 (near the Horseshoe Bridge) or via a new fully-accessible walkway at the western end of Perth Station (near the Wellington Street Bus Station).

This disruption only affects Fremantle Line and Armadale C# pattern services. All other services remain the same.

For more detail including a map of the new station layout during this upgrade, please see inside this brochure.



Public Transport  
Authority

 **Transperth**

## Why the upgrade?

This work is to get ready for the Perth City Link Project's main rail works, beginning in 2011.

The Perth City Link, supported by all three tiers of Government, will connect the CBD and Northbridge by sinking the Fremantle rail line and Wellington Street Bus Station. The area will then be free for development into a mix of transit, commercial, retail and open space zones.

The rail project is scheduled for completion by 2014 and the bus project by 2016.

For more information visit [www.perthcitylink.wa.gov.au](http://www.perthcitylink.wa.gov.au).

## Staying informed on service changes

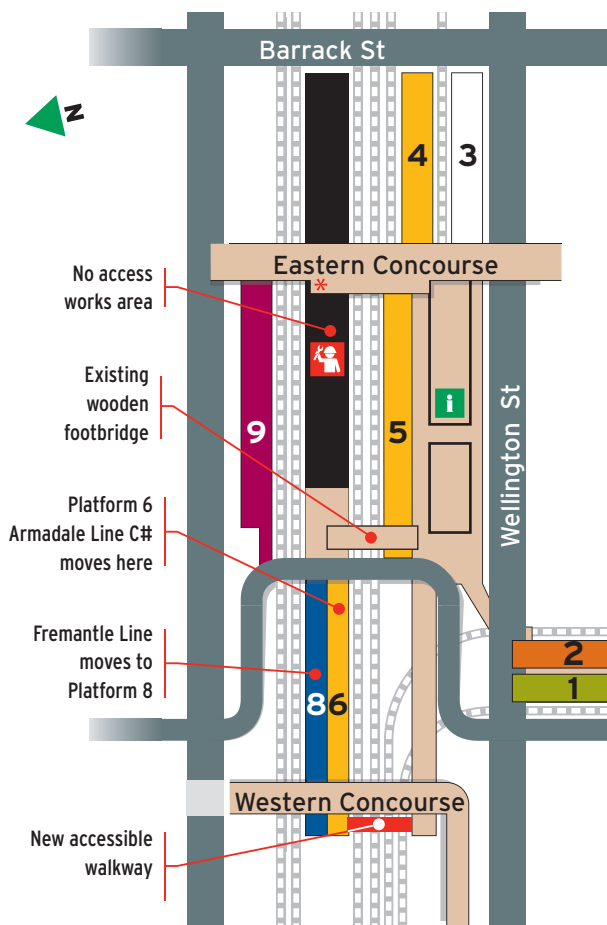
The rail and bus projects will be delivered in distinct stages with the aim of keeping day-to-day public transport running with minimal service disruptions.

To keep up-to-date on service changes during the Perth City Link works, register for Transperth's free TravelEasy email updates. It's as easy as...

- Step 1: Visit Transperth online at [www.transperth.wa.gov.au](http://www.transperth.wa.gov.au).
- Step 2: Click on the 'Register' button on the right hand side to begin your registration.
- Step 3: Take a few minutes to complete your registration.
- Step 4: Click on 'My TravelEasy' and select the services you wish to receive notifications on.
- Step 5: 'Submit' and now you'll receive free updates direct to your inbox on changes to your service.

## Special assistance at stations

Passengers can call 1 800 800 022 if they require special assistance at stations. Call at least one hour ahead of your journey to receive personal assistance from one of our customer service staff.



**\* Please note:** There is no access to Fremantle and Armadale C# pattern services from the Eastern Concourse. Platforms 8 and 6 can only be accessed via the existing wooden footbridge at Platform 5 (near the Horseshoe Bridge) or via the new fully accessible walkway near the Western Concourse.

## LEGEND

1	Joondalup Line	6	Armadale Line C#
2	Mandurah Line	8	Fremantle Line
3	Australind	9	Midland Line
4	Thornlie Line		Station Area
5	Armadale Line		Works Area